

FLIPPERS SWIMMING CLUB TERMS AND CONDITIONS

All parents/guardians **must read and sign** our T&Cs before booking in. If you have any queries, please speak to Barbara.

1. **All** outdoor shoes must be removed, or blue shoe coverings must be worn over shoes before entering the changing rooms and poolside.
2. In the interest of hygiene, all swimmers **must** wear a swim cap in the pool. Please also shower before entering the pool.
3. No food or drink is to be taken or consumed on poolside.
4. No jewellery, this includes apple watches/fitbits to be worn by swimmers.
5. Please do not use talcum powder in the changing rooms
6. Under the Child Protection Act and the Safeguarding of all children, there is **NO**, under any circumstances use of cameras or any photographic equipment in the changing rooms or on poolside.
7. Parents are not allowed to talk to teachers during the lessons (we can arrange a time if needed) as this is a distraction and puts your child as well as others at risk.
8. We will not tolerate any abuse/ rudeness towards any member of staff or of our club, if this occurs you may be asked to leave our swim school.
9. Lessons **cannot** be made up, transferred, or refunded if your child is unable to attend their class as this disrupts lessons. We cannot run over lesson times so if you are late for you class, due to traffic or parking, this cannot be made up. Lessons/time will only be made up if it is due to pool closure/problems with equipment etc. (You will be informed if this is the case).
10. Payments must be made by the date requested on the form to secure your child's place for the following term. Places cannot be held.
11. If you cancel your booking with less than 1 weeks' notice before start of term, a **£20 retention fee** will be held
12. Parents/guardians are only allowed to stay on poolside for **children 6yrs and under**.
13. **Only 1 parent/guardian per family** (not per child) allowed on poolside. Please do not wait in the changing rooms or on poolside. This is for the safety of our pupils, families, and staff.
14. For those parents/guardians on poolside, you must not sit on the window side of the poolside
15. Please avoid bringing any changing bags on poolside as these are a trip hazard/ take up space in the seating area.
16. We are restricting numbers on poolside as it is a safety hazard to have too many people on poolside. Do not stand on poolside any earlier than 5 mins before the start of your lesson.
17. Young children (non-swimmers) cannot walk/run around poolside during lessons. They must be supervised at all times and sitting with their parent/guardian. If this is not possible then you must wait outside.
18. Please do not get children changed after their lesson on poolside. Please use the changing rooms provided.
19. Boys 7yrs and over cannot use the female changing rooms. Girls 7yrs and over cannot use the male changing rooms.
20. You must regularly check the website for all updates/T&Cs/term dates/forms.

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These T&Cs are based upon the rules and regulations of the school, Swim England, and government guidelines. Failure to adhere to our rules and regulations can result in being asked to leave.

Please sign and date the below. Return to Barbara via email / paper copy along with the swim form which can be found on our website.

All these T&Cs are also found on our website. Please ensure you regularly check the website for updates.

I have read and agree to the T&Cs of Flippers Swim School, and, I understand that failure to follow these rules may result in having to leave the swim school.

Name of parent/guardian

Name of child/children.....

Date.....Signature.....